



OfficeSuite UC[®]

Features by Seat Type

Flexible Options to Meet Any Budget

Mix and match any of the following seat types to tailor your service to your unique user work styles while optimizing your budget.

	Basic seat	Standard seat	Advanced seat
Virtual line, local telephone number (DID), extension, license	✓	✓	✓
Three Simultaneous Call Capacity (Call Path) (SCC)	✓	✓	✓
Over 80 Calling Features	✓	✓	✓
Phone options: Purchase, rent or customer provided	✓	✓	✓
Online customer portal	✓	✓	✓
Desktop and mobile app (Chat, Presence & Contacts)	✓	✓	✓
Selective Call Routing	✓	✓	✓
Voicemail/Voicemail to Email	✓	✓	✓
Automated Voicemail Transcription	Optional	✓	✓
Call Twinning (Voice over IP twinning)	Optional	✓	✓
SMS Text Messaging	Optional	✓	✓
Mobile Softphone	Optional	✓	✓
PC/Mac Softphone	Optional	✓	✓
Integration with third-party applications (one per seat)	Optional	Optional	✓
Extension Call Recording (one per seat)	Optional	Optional	✓
Extension Monitoring (one per seat)	Optional	Optional	✓
OfficeSuite [®] Fax 100 (one per seat)	Optional	Optional	✓
OfficeSuite HD Meeting [®] - 25 participant (one per seat)	Optional	Optional	✓
Multi-desking (max devices logged in simultaneously)	1	5	5

Notes:

In addition to chosen seat types, OfficeSuite UC account includes one Fax 400 plan, one OfficeSuite HD Meeting 25 participant license.

Integration with third-party applications such as Salesforce, Skype for Business, Office 365, GSuite and more.

Includes one application integration per seat. (if user has two applications, the second application is an optional add-on.)

Larger OfficeSuite HD Meeting and Fax plans are available per seat. Additional charges apply.